



Firmware Update (version 8.02) for Pioneer In-dash DVD Receivers

January 24, 2018

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update (version 8.02) for Pioneer In-dash DVD receivers. **This firmware update is only for the following Pioneer In-dash DVD Receiver models sold in the United States and Canada: AVH-X491BHS and AVH-X391BHS**

Warning: Installation on any other product could cause irreversible damage.

This firmware update (version 8.02) contains the following improvement:

- **Corrects a problem in the iPod® source where the artwork does not change to match the current track.**
- **Corrects a problem with the voice recognition operation via the steering wheel controls. Corrects a problem in iPod source where a track may be skipped when "Short Playback Mode" of MIXTRAX settings is turned on.**

In order to perform this update, the following items are needed:

- Pioneer In-Dash DVD receiver: **AVH-X491BHS and AVH-X391BHS**
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32

Steps to install the firmware are attached. Installation of the update should take no more than ten minutes to complete.

How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website: pioneerelectronics.com/firmware
2. Transfer the files to the USB storage device for insertion into the Pioneer In-dash DVD Receiver.

Questions

If you have any questions, please contact Pioneer Customer Service toll free at 1-800-421-1404, Monday through Friday, 7:30 AM - 11:30 AM and 12:30 PM – 4:00 PM (Pacific Time), excluding holidays, or online through parts.pioneerelectronics.com/contact.

Sincerely,

Pioneer Electronics (USA) Inc.